Pomona Key Student Support Services

Academic Support

<table>
<thead>
<tr>
<th>Name</th>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>LEAD Main</td>
<td>909-469-5325</td>
<td>Tutoring and academic counseling</td>
</tr>
<tr>
<td>Dagmar Cofer, MS, MAMS</td>
<td>909-469-5203</td>
<td>Stress and test anxiety management, study strategies, board study planning, motivation, time management, emotional intelligence, life &amp; wellness coaching, and communication skills</td>
</tr>
<tr>
<td>Hector Arroyo, EdD, MEd</td>
<td>909-469-8499</td>
<td>Writing papers/projects, personal statements, group dynamics, TAP coordinator</td>
</tr>
<tr>
<td>Neil Birt, MS</td>
<td>909-706-3827</td>
<td>Academic editing, online learning, academic skills training, ESL assistance, test taking strategies, assessment, data analysis</td>
</tr>
<tr>
<td>Martha Ruelas, MHSc</td>
<td>909-469-5325</td>
<td>Medical Spanish &amp; basic to advanced Spanish</td>
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</table>

Disability Support

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<thead>
<tr>
<th>Name</th>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sandra Lawler</td>
<td>909-469-5297</td>
<td>Disability inquiries and accommodations</td>
</tr>
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Counseling and Behavioral Health

There is NO charge for your first 5 sessions. All subsequent sessions will be based on insurance co-pay.

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<thead>
<tr>
<th>Name</th>
<th>Phone</th>
<th>Services</th>
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<tbody>
<tr>
<td>Optum Assistance Program</td>
<td>800-234-5465</td>
<td>Stress, anxiety, marital counseling, depression, grief, legal advice, substance abuse, relationship problems, parenting &amp; family issues, living with chronic conditions, child &amp; elder care support etc.</td>
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<tr>
<td>Anna Couch, MA, MFT</td>
<td>909-860-1541</td>
<td>On-campus counselor</td>
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<tr>
<td></td>
<td>626-932-2515 (pager)</td>
<td>Location: Health Sciences Center, Rm 107</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Hours: Monday 12-1 pm, Tuesday 1:30 – 7 pm, Wednesday 11:30 am – 2:45 pm, Thursday 1:30 – 2:45 pm, Friday 12-2 pm</td>
</tr>
<tr>
<td>Rosewood Counseling Center</td>
<td>909-981-0270</td>
<td>Location: 288 W. 9th St. Upland, CA 91786</td>
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<tr>
<td></td>
<td></td>
<td>We recommend the following counselors: Brenda Hopely, Moira Jackson or Susan Hilliard</td>
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<tr>
<td></td>
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<td><em><strong>Tell them you are a WesternU student</strong></em></td>
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Office of Academic Affairs (OAA)

https://otrs.westernu.edu/otrs/customer.pl | Academic questions or concerns regarding years 1 & 2 |
https://otrs.westernu.edu/otrs/customer.pl | Academic questions or concerns regarding years 3 & 4 |
Use "Confidential" queue for urgent/personal concerns

Office of Student Affairs (OSA)

https://otrs.westernu.edu/otrs/customer.pl | 909-469-5536 | COMPStudentAffairs@westernu.edu |

Office of Career & Professional Development

https://otrs.westernu.edu/otrs/customer.pl | 909-706-3745 | Career Development Specialist |

Other Resources

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency Loan</td>
<td>909-469-5353</td>
<td>Financial Aid</td>
</tr>
<tr>
<td>Daumier Complaints Process</td>
<td>909-263-4623</td>
<td>Daumier Manager</td>
</tr>
<tr>
<td>Jury Duty Postponement</td>
<td></td>
<td><a href="http://www.westernu.edu/registrar/requests/registrar-jury-postpone">www.westernu.edu/registrar/requests/registrar-jury-postpone</a></td>
</tr>
</tbody>
</table>
**Student Organizations/Fellowship**

*In addition to gaining support and encouragement from your classmates, we encourage you to fellowship with others who share your culture and/or faith. Please reach out to these clubs via their email addresses, or visit them at Club Day (Fall) or Club Extravaganza (Spring).*

Armenian Student Association  
ASAclub@westernu.edu

Asian-American Health Professions Student Association  
AAHPSAclub@westernu.edu

Chinese-American Health Students Association  
CAHSAclub@westernu.edu

Christian Fellowship Club-Pomona  
CFCclub@westernu.edu

Hillel Club (Jewish)  
HillelClub@westernu.edu

Islamic Medical Student Association  
IMSAclub@westernu.edu

Korean Student Association  
KSAclub@westernu.edu

Lambda & Friends (Lesbian, Gay, Bisexual, Transgender)  
Lambdaclub@westernu.edu

Latino Medical Student Association  
LMSAclub@westernu.edu

Latter Day Saints Student Association  
LDSSAclub@westernu.edu

Military Medical Student Association  
MMSAclub@westernu.edu

South Asian Student Association  
SASAclub@westernu.edu

Student National Medical Association (African-American)  
SNMAclub@westernu.edu

Vietnamese Student Association  
WVSAsclub@westernu.edu

**Emergency Numbers**

Campus Security/Escort to Car  
909-706-3000  
Reporting any on-campus incident or for escort

Pomona Police Non-Emergency  
909-622-1241  
Reporting an off-campus incident after the fact

Pomona Police Emergency  
911  
Reporting an in-progress incident or suspicion

Sexual Assault Support Hotline  
909-626-4357  
For yourself or someone else (Project Sister)

Suicide Support Hotline  
800-273-8255  
For yourself or someone else