

### **Books**

Use the library's online catalog, iLink, to locate books, journals, media and other materials on a subject of interest. Library users may access the [online catalog](#).

### **Circulation**

OPTI-West residents may borrow up to 3 circulating items for a 2-week period with one renewal. At checkout, residents must show picture ID and identify themselves as OPTI-West residents.

### **Document Delivery**

The library provides document delivery service at no charge. The library will provide electronic copies from the current print collection or from the full-text databases that allow this according to the individual license agreement.

Requests may be made online using the [Request an Article form](#). To access this form, log in to the ILLiad Interlibrary Loan and Document Delivery system using your WesternU Network username and password. If you do not have a WesternU Network username and password please [register](#) for an ILLiad account.

For assistance please contact the Interlibrary Loan and Document Delivery Department by phone at 909-469-5323 or via email at [ill@westernu.edu](mailto:ill@westernu.edu).

### **Reference Services**

The Reference Desk is staffed for assistance Monday through Saturday. You may also contact the Reference Office through the [Ask a Librarian page](#) or by calling the library at (909) 469-5323 and requesting reference assistance.

Reference Desk hours:

Monday – Friday:	9:00 am to 5:00 pm
Saturday	11:00 am to 4:00 pm
Sunday	Reference Service Unavailable

The Pumerantz Library offers [chat reference](#) service to communicate in real time with a reference librarian. This service is available during

reference desk hours. Chat reference is intended to offer brief reference assistance. For more detailed assistance please contact the library either by phone at 909-469-5323 or via email at [reference@westernu.edu](mailto:reference@westernu.edu).

### **Subscription Electronic Resources**

The following electronic resources are available for OPTI-West affiliated residents at this time. **Requires a username and password.**

#### **AnatomyTV**

AnatomyTV is interactive software that provides a 3D representation of human anatomy.

#### **MDConsult**

MD Consult Core Service helps answer clinical questions and stay abreast of recent developments.

### **To Obtain Username and Password**

The library uses a remote authentication system for OPTI-West members. To use this authentication system you will need to fill out an [online application form](#). Once your application has been approved you will be issued a personalized username and password. This username and password will expire on June 30, 2009 at which time you will need to submit your application again.

Due to license agreements with the publishers, the use of subscribed electronic resources is limited to current faculty, staff, and currently enrolled students of Western University of Health Sciences. OPTI-West residents may have remote access to some electronic resources during the term of their residency with an OPTI-West affiliated hospital, depending on the negotiated license agreement. Any unauthorized usage results in a violation of the library's contract with the service provider. To request additional information, please call (909) 469-5323 and ask for Reference.

## Library Office and Lab Locations

### First Floor

Circulation Desk	Entrance Lobby
University Archives	Room 105
Museum	Room 106

### Second Floor

Reference Desk	2 <sup>nd</sup> Floor
Reference Office	Room 202
Teaching Lab	Room 211

### Third Floor

Copy Center	Room 304
Media Lab	Room 311
Media Resources Office	Room 311A
Serials/ILL Office	Room 302

### Library Email Addresses

Circulation	<a href="mailto:circ@westernu.edu">circ@westernu.edu</a>
Reference	<a href="mailto:reference@westernu.edu">reference@westernu.edu</a>
Document Delivery	<a href="mailto:ill@westernu.edu">ill@westernu.edu</a>

# Harriet K. & Philip Pumerantz Library

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*Western University of Health Sciences*  
*The discipline of learning. The art of caring*

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## *OPTI-West Guide to Services*

### **Fall and Spring Hours**

Monday – Thursday  
7:00 am – 11:00 pm  
Friday 7:00 am – 6:00 pm  
Saturday & Sunday 11:00 am – 7:00 pm

### **Summer Hours**

Monday – Thursday  
7:00 am – 9:00 pm  
Friday 7:00 am – 6:00 pm  
Saturday 11:00 am – 7:00 pm  
Closed Sundays

General Phone: (909) 469-5323  
Fax: (909) 469-5486

Updated 4/09