

## Computing Resources/Technical Support

IT supports the technology at Western University of Health Sciences this is designed to give you a broad overview of the benefits IT provides to the students. We support software; BanWeb, Blackboard, various rotations databases, web applications like the DO MSPE and CVM case logs; hardware; including servers, wired ports and wireless access points, digital den computers, podium computers, audiovisual equipment, university phones, limited student notebook computer support (see [Computing Resources](#) for details). IT also provides services like photography, videography and [software tutorials](#).

### **Blackboard**

Blackboard is our Course Content Management system. It provides access to course materials and opportunities for online discussions with classmates. Blackboard incorporates TurnItIn – citation checking software and Apreso our lecture recording system.

Virtual Homerooms labeled Student Center are available in Blackboard (<http://bb.westernu.edu>). These student centers are accessible during your academic career at WesternU. They contain, Blackboard tutorials, a listing of your program SGA officers, opportunity to chat with classmates and share resources.



### Student Center Resources

#### Resource Center



##### **Blackboard Orientation for New Students**

This folder contains documents and tools that will familiarize you with the Blackboard online learning system. As a new student, we recommend you review these documents and tools as soon as possible so you will feel comfortable with the technology before classes start.



##### **Blackboard Orientation for Class Officers**

This folder contains documents and tools that will familiarize class officers with additional features for adding content and managing users in the Blackboard online learning system. If you have been recently elected as a class officer, we suggest you review these documents and tools as soon as possible so you will be able to modify and manage the course.

## Computing Resources/Technical Support

Some programs use Apreso software to record audio and video including anything shown on screen during the lecture which are then posted to BB.

### Banweb

Banweb is a self-service interface to access your individual student information and personal information. <http://Banweb.westernu.edu> Users can access transcripts, grades, financial aid, student account, personal contact information, roommates and rental listings.

#### ◆ HOUSING SERVICES MENU

Roommate Request Form, Roommate Search, Available Rentals



### Roommate Request Form

Posted by: Name*	<input type="text"/>
Email*	<input type="text"/>
Phone*	<input type="text"/>
Contact Preference	<input type="radio"/> Email <input type="radio"/> Telephone <input type="radio"/> No Preference
College / Program*	<input type="text"/>
Age	<input type="text"/>
Gender*	<input type="radio"/> Male <input type="radio"/> Female
Date Today	04/17/2008 <input type="button" value="calendar"/>
Need to find a roommate by date*	<input type="text"/> <input type="button" value="calendar"/>
Expected Arrival date in Pomona*	<input type="text"/> <input type="button" value="calendar"/>
Current Address *	<input type="text"/>
City*	<input type="text"/> State* <input type="text"/> Zip* <input type="text"/>
Looking For *	<input type="radio"/> a roommate with a place - on campus (Helix) <input type="radio"/> a roommate with a place - off campus

The roommate requests are sortable by Posted By name, type of rental, city, zip or rent amount. Search by city or zip.

# Computing Resources/Technical Support

## Rental Listings

**Available Rentals**

[RENTAL FORM](#)
[MAIN LISTING](#)
[BANWEB HOME](#)
[WESTERNU HOME](#)
[ADMINISTRATIVE](#)

**Search Rentals**

City  Zip

**List of Rentals**

Posted By	To Rent	City	Zip	Monthly Rent
<a href="#">Chief Cornerstone Investments</a>	House	Pomona	91768	1500

## Classifieds

Electronic classified ads are available for students to post or search at <http://webapps.westernu.edu/classifieds/>.

Categorized, searchable, sortable ads, Buying, selling and trading place.

Welcome to the WesternU Classifieds!

Recent Ads: [last day](#) [last 7 days](#) [last 14 days](#) [all ads](#)

Category	Ads	Last Ad Posted
<b>FOR SALE</b> Automobiles, Books, Clothing, Electronics, Household Items, and More.		
Automobiles	3	Mon February 25, 2008 11:46am
Books	194	Tue April 15, 2008 9:10am
Clothing, Accessories, Shoes	2	Tue September 18, 2007 4:12pm
Electronics	14	Mon December 17, 2007 10:56am
Household/Garden Items	33	Thu March 27, 2008 2:36pm
Musical Instruments	3	Mon December 31, 2007 8:57pm
Sports/Recreation Equipment	0	Thu March 27, 2008 2:41pm
Tickets	3	Sat December 1, 2007 10:38am
<b>WANTED</b> Things wanted		
Books	3	Wed October 10, 2007 11:00pm
Tickets	1	Thu August 9, 2007 10:00am
Other Items Wanted items that don't fit in the other categories	3	Tue September 4, 2007 1:35am
Housing Wanted	0	no ads
<b>PETS &amp; ANIMALS</b> Pet Grooming, Pet Rescue, and Pet Sitting		

MY PC Session in progress - GoToMyPC

## Photos & Videos

We will photograph or video your student event. No charge to club for photography or videography, can receive the photos digitally if we need to produce videos, DVDs or print photos there may be charges for the supplies. If the class or club is having an event or class that photos should be taken at please have your Resource Scheduler/Event Scheduler include a request for a photographer.

## Computing Resources/Technical Support

### Student Printing

High speed, high volume black and white and color printers are available in the student commons, the library and select classrooms. Printing instructions are available via WesternU's website.

<http://www.westernu.edu/xp/edu/computing/computing-tutorials-printers.xml>

### Wireless Network Access

Wireless access is presently available in HPC student commons and AMPII. Equipment is on order for HSC commons and all three library floors.

### Technical Support Contact Information

**Technical Support Hours** Monday through Friday 7:30 a.m. - 5:30 p.m. University Holidays excluded. **Walk-In Technical Support during business hours is available in the basement of the Pumerantz Library building.**

An answering service is available to receive technical support calls after business hours and on weekends. **Only server or system** related emergencies will be responded to during non-support hours, all other calls will receive a reply or be scheduled the next business day.

**Location** ITDL and Banner - 4th Floor, Pumerantz Library and Learning Resource Center  
Network Operations and User Support - Basement, Pumerantz Library and Learning Resource Center  
Classroom Support and Multimedia Services -

**Address** Western University of Health Sciences  
Office of Environmental Health and Safety  
309 East Second Street  
Pomona, CA 91766-1854

**Telephone** (909) 469-5432

From a campus phone dial extension **5432**

**Fax** (909) 469-5564

**Email** [techsupport@westernu.edu](mailto:techsupport@westernu.edu)