

For Closed Captioning and Mobile Assisted Listening please click on the Zoom link below:



On campus: Use WU-Guest Wi-Fi

Access Code: ub403226

How to View Closed Captions:

1. When closed captions are in use, a notification will appear in the controls at the bottom of your screen.



- 2. Click the **CC button** and it will turn green, activing the captions.
- 3. To adjust caption size, click on the arrow next to Audio Setting, click Accessibility and move the slider to adjust the caption size.



For Mobile Device Assisted Listening:

Prerequisites:

1. Owner provided Earbuds or In-Ear Headphones



2. iOS or Android mobile phone or tablet.



3. Download Zoom Cloud Meetings from the Apple App Store or Google Play Store.



Instructions:

- 1. Click on Zoom app, select Join a Meeting, enter the Meeting ID: 818681505, enter your name, press Join.
- 2. A Registration window will appear. Enter your name again and email address. Press OK.
- 3. Insert your earphones and receive live audio from the presenter.

For technical support using the Zoom application email us at <u>Pomona_AV@westernu.edu</u> or if already connected, please use the Chat or Q&A options located next to the CC box on your screen.

Additional reference information:

https://support.zoom.us/hc/en-us/articles/115003498783-Viewing-Closed-Captions