

1. What should I do first?

First, you should read the enclosed “Next Steps” document and follow it closely. There, you will find time-sensitive next steps to consider.

2. I’m an international student. When will I receive information regarding my visa?

Visa information will be sent to your WesternU email address after it has been set-up, typically two weeks after we receive your enrollment deposit.

3. How do I set-up my WesternU email account?

Directions for setting up your WesternU email account will be forwarded to you after your enrollment deposit has been received.

4. I didn’t complete my bachelor’s degree as anticipated. Can I still matriculate and complete it at a later date?

No, confirmation of a bachelor’s degree having been awarded is a requirement for matriculation. Summer coursework immediately prior to matriculation is not permitted.

5. Who do I contact for questions on my missing pre-matriculation documents?

The contact information for your Admissions Counselors can be found on our [Contact Us page](#).

6. When do I receive information regarding registering for classes?

Course registration takes place during the month of July. Please be sure to submit all pre-matriculation documents. Missing documents will block your registration.