

1. What should I do first?

First, you should read the enclosed “Next Steps” document and follow it closely. There, you will find time-sensitive next steps to consider.

2. I’m an international student. When will I receive information regarding my visa?

Visa information will be sent to your WesternU email address after it has been set-up, typically two weeks after we receive your enrollment deposit.

3. How do I set-up my WesternU email account?

Directions for setting up your WesternU email account will be forwarded to you after your enrollment deposit has been received.

4. Who do I contact for questions on my missing pre-matriculation documents?

Contact your Admissions Counselor. Please visit our [Contact Us](#) page for your specific counselor based on your last name.

5. When do I receive information regarding registering for classes?

Course registration takes place during the month of July. Please be sure to submit all pre-matriculation documents. Missing documents will block your registration.