

July 9, 2026

Dr. Robin Farias-Eisner  
President  
Western University of Health Sciences  
309 E Second Street  
Pomona, CA 91766

Dear President Farias-Eisner:

This letter serves as formal notification and official record of action taken concerning Western University of Health Sciences (WUHS) by the WASC Senior College and University Commission (WSCUC) at its meeting June 26, 2026. This action was taken after consideration of the report of the review team that conducted the Accreditation Visit to Western University of Health Sciences March 11-13, 2026 using the 2023 Standards of Accreditation. The Commission also reviewed the institutional report and exhibits submitted by Western University of Health Sciences prior to the Offsite Review (OSR), the supplemental materials requested by the team after the OSR, and the institution's May 4, 2026 response to the team report. The Commission appreciated the opportunity to discuss the visit with you and your colleagues, Mirabelle Fernandes Paul, Vice Provost of Student Standards and Resolution; Bradley Henson, Senior Vice Provost; Paula Crone, Provost and Chief Academic Officer; Joshua Cameron, Associate Professor; Stephanie D. Bowlin, Senior Vice President for University Compliance, Ethics, and Culture; Satoko Siegel, Interim Associate Vice Provost; Sil Han Jin, Vice President of Human Resources; Denise Cornish, Senior Vice President of Institutional Shared Services, Chief Operating Officer; and Joshua McFarlen, Chief Financial Officer and Treasurer. Your comments were very helpful in informing the Commission's deliberations. The date of this action constitutes the effective date of the institution's new status with WSCUC.

### **Actions**

1. Receive the Accreditation Visit Team Report
2. Reaffirm accreditation for a period of eight years
3. Schedule the next reaffirmation review with the Offsite Review in fall 2033 and the Accreditation Visit in spring 2034
4. Schedule a Special Visit in spring 2029 to address:
  - a. refining shared governance;
  - b. operationalizing and formalizing decision-making processes and policies;
  - c. strengthening the coordination of institutional research with other areas of the institution;
  - d. improving institutional assessment;
  - e. advancing plans to enhance staff retention and job satisfaction;
  - f. ensuring investment in deferred maintenance.

5. Request a Progress Report on June 30, 2027 to provide an update on
  - a. a process for ensuring the credentialing of faculty continues to meet regulatory requirements and
  - b. a detailed plan to address deferred maintenance in a timely manner, that identifies resource allocations.

## **Commendations**

The Commission commends the institution for:

1. A broadly held commitment to humanism and mission-driven ethos, as evidenced by the student-led First Patient ceremonies, which serve as respectful and dignified avenues for students and patient families to demonstrate the value and importance of human life.
2. A student-centered culture, shown through its commitment to developing professionalism, faculty engagement, and academic rigor alongside intentional responsiveness to student feedback. Student support services like the LEAD program, Center for Disability and Health Policy, and the library services, interdisciplinary team-based learning, and research opportunities provide an integrated and supportive environment for students.
3. State-of-the-art, hands-on clinical simulation facilities and clinical skills labs at both campuses and the connections to curricula and pedagogy that have been developed to engage students starting in the first year.
4. Significant community engagement such as the PALS program at the Lebanon campus, which allows for student practical learning while inviting the community to receive services.
5. A reduction in the institution's dependency on tuition revenue through increased philanthropic activity and adopting an investment strategy that allocates a portion of the investment returns towards operations.
6. A robust budgeting process that demonstrates how the stakeholders of the university come together for a common data-driven goal.

## **Areas for Development**

The Commission requires the institution to respond to the following areas for development:

1. Continue to improve shared governance to support effective and inclusive institutional decision-making. (CFRs 3.7, 3.10, 3.11)
2. Ensure decision-making processes and policies are operationalized, formalized and implemented with defined ownership, and documented standard operating procedures. (CFRs 1.4, 3.11)
3. Strengthen the data-informed decision-making through coordination of institutional research and effectiveness with other areas of the institution. (CFRs 4.4, 4.5)

4. Improve institutional assessment by implementing a more realistic assessment cadence for assessment while incorporating institution-wide data integration and accountability. (CFRs 2.3, 4.1, 4.5)
5. Continue to advance plans that address staff retention and job satisfaction. (CFR 3.2)
6. Review infrastructure investments ensuring sufficient allocation for outstanding deferred maintenance. (CFR 3.6)

In taking this action to reaffirm accreditation, the Commission confirmed that Western University of Health Sciences successfully completed the two-stage institutional review process conducted under the 2023 Standards of Accreditation. In keeping with WSCUC values, Western University of Health Sciences should strive for ongoing improvement with adherence to all Standards of Accreditation and their associated CFRs to foster a learning environment that continuously strives for educational excellence and operational effectiveness.

In accordance with Commission policy, a copy of this letter is being sent to the chair of Western University of Health Sciences' governing board. The Commission expects that the team report and this action letter will be posted in a readily accessible location on the Western University of Health Sciences website and widely distributed throughout the institution to promote further engagement and improvement and to support the institution's response to the specific issues identified in these documents. The team report and the Commission's action letter will also be posted on the WSCUC website. If the institution wishes to respond to the Commission action on its own website, WSCUC will post a link to that response on the WSCUC website.

Finally, the Commission wishes to express its appreciation for the extensive work that Western University of Health Sciences undertook in preparing for and supporting this accreditation review. WSCUC is committed to an accreditation process that adds value to institutions while contributing to public accountability, and we thank you for your continued support of this process. Please contact me if you have any questions about this letter or the action of the Commission.

Sincerely,



A. Maria Toyoda  
President

AMT/thh

Cc: Mary Marcy, Commission Chair  
Bradley Henson, ALO  
Consuelo Callahan, Board Chair  
Members of the Accreditation Visit Team  
Tamela Hawley, Vice President