



Western
University
OF HEALTH SCIENCES

College of Pharmacy

DELIVERING MEDICATION THERAPY MANAGEMENT (MTM) SERVICES

A CERTIFICATE PROGRAM FOR PHARMACISTS

SEPTEMBER 10 and
SEPTEMBER 12, 2024

Location

Zoom Online Presentation

Time

5:30 p.m. – 9:30 p.m.

21 CONTACT HOURS

TECHNOLOGY REQUIREMENTS

Computer and internet access is required to complete this activity. Please visit APhA's website to view the Technology System Requirements to have a positive learning experience.

PHARMACISTS: \$349.00

Fee for WesternU Students: \$200.00*

Fee for WesternU Faculty, Preceptors and Alumni: \$325.00*

* Contact Renee Cook at rcook@westernu.edu for a discount code

Cancellations made 10 days in advance of class date are fully refundable less a \$125 administrative fee. If canceled in less than 10 days, there is no refund, however, you may reschedule for the same WesternU COP/APhA course within 24 months from the date of the original course, if available.

REGISTER NOW

pharmacyce.westernu.edu

CE Accreditation

Target Audience: Pharmacists in all practice settings

Activity Type: Certificate Program



The American Pharmacists Association is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. The APhA Delivering Medication Therapy Management Services certificate training program is approved for a total of 21.0 contact hours of continuing pharmacy education (CPE) credit (2.1 CEUs). The ACPE Universal Activity Numbers (UAN) for this activity are listed below.

- Successful completion of the self-study component involves passing the self-study assessment with a grade of 70% or higher and will result in 10 contact hours of CPE credit (1.0 CEUs). ACPE UAN: 0202-0000-18-164-H04-P / 0202-9999-18-164-H04-P
- Successful completion of the online live seminar component involves attending the full seminar and completing the online evaluation. Successful completion of this component will result in 8 contact hours of CPE credit (0.8 CEU). ACPE UAN: 0202-0000-18-165-L04-P / 0202-9999-18-165-L04-P
- Successful completion of the post seminar case exercise component involves completing 3 post cases and submitting an online attestation statement of completion. Successful completion of this component will result in 3 contact hours of CPE credit (0.3 CEU). ACPE UAN: 0202-0000-18-166-H04-P / 0202-9999-18-166-H04-P

To obtain 21.0 contact hours of CPE credit (2.1 CEUs) for APhA's Delivering Medication Therapy Management Services program, the learner must complete all components listed above, and CLAIM credit for each component. Participants will need to have a valid APhA (pharmacist.com) username and password, as well as a CPE Monitor account to claim credit. After credit has been claimed, please visit CPE monitor for your transcript. The Certificate of Achievement will be available online upon successful completion of the necessary activity requirements on the participant's My Training page.

APhA continuing pharmacy education policy provides you with two opportunities to successfully complete the continuing pharmacy education assessment. Please note that you will not be permitted to submit the assessment a third time. The current policy of the APhA Education Department is not to release the correct answers to any of our CPE tests. This policy is intended to maintain the integrity of the CPE activity and the assessment.

Release Date: July 1, 2018

Expiration Date: July 1, 2021 - PLEASE NOTE: NO Home Study credit granted after this date; Live Credit can only be granted within 60 days from the day of the seminar attended or before the expiration date, whichever is sooner.

CLASS OVERVIEW

APhA's Delivering Medication Therapy Management Services presents a systematic approach for developing, implementing, delivering, and sustaining MTM services. It includes an overview of the marketplace for delivering MTM services, guidance for implementing MTM services in pharmacy practice, a review of the essential skills and knowledge needed for performing MTM successfully, and an organized process for identifying medication-related problems. The purpose of this certificate training program is to prepare pharmacists to improve medication use through the delivery of MTM services in a variety of practice settings.

Delivering Medication Therapy Management Services in the Community was originally created in 2007 by the American Pharmacists Association and the American Society of Consultant Pharmacists. Copyright © 2018 by the American Pharmacists Association



INSTRUCTOR



Hyma Gogineni, MS, PharmD, TTS

Assistant Professor of Pharmacy Practice and Administration
Western University of Health Sciences
College of Pharmacy

SEMINAR AGENDA

- Welcome, Introductions and Acknowledgements
- The MTM Care Process
- Break
- Patient Communication During MTM Encounters
- Cultural Sensitivity
- Managing Special Needs of Elderly Patients
- Lunch Break
- Case Studies
- Break
- MTM Implementation: Financial and Operational Issues
- Next Steps and Take-Home Points
- Post-Seminar Assignment and Final Instructions

COURSE GOALS AND LEARNING OBJECTIVES

The goals of this program are to educate pharmacists about:

- Advance public health and patient care through improved medication use.
- Provide training to enhance pharmacists' ability to effectively provide MTM services.
- Motivate increased numbers of pharmacists to establish MTM services.
- Communicate benchmark practices for providing MTM services.

At the completion of this activity, the learner will be able to:

- Conduct a thorough medication therapy review (MTR)
- When interviewing a patient, employ effective communication skills to overcome communication barriers
- Complete a personal medication record (PMR)
- Develop a medication-related action plan (MAP)

- Document medication therapy management (MTM) services in a manner that allows for evaluating patient progress, billing, and tracking clinical and financial outcomes
- Create a plan for patient follow-up
- Perform the following tasks, given a patient case that includes one or more medications:
 - ✓ Assess patient-specific data and issues, and interpret these findings to identify medication-related problems
 - ✓ Develop a patient problem list and a list of the patient's medication-related problems
 - ✓ Establish goals of therapy for each medical condition and medication-related problem identified
 - ✓ Make recommendations for resolving situations in which a patient's medications are potentially inappropriate
- Discuss the elements of an effective medication therapy recommendation to another health care practitioner
- Describe the medication use concerns and adverse drug events that are more common in elderly patients
- Account for pharmacokinetic and pharmacodynamic changes when reviewing an elderly person's medication regimen
- List important considerations when determining

the operations of an MTM service

- Identify potential payers for MTM services
- Explain how to bill for MTM services using CPT codes
- Describe strategies for marketing MTM services
- Describe emerging opportunities for delivering MTM services

At the completion of this activity, the participant will be able to:

- Conduct a thorough medication history
- Complete a personal medication record (PMR)
- Develop a medication-related action plan (MAP)
- Assess a patient's health conditions and medication use to generate a list of medication-related problems
- Prioritize a list of medication-related problems and provide recommendations to address those problems
- Appropriately document medication therapy management services provided to a patient

For a complete list of learning objectives for the self-study and live seminar, please visit APhA's website: <http://www.pharmacist.com/pharmacy-based-immunization-delivery>.

HOW TO REGISTER

To register and receive CE credit for this course you must visit <http://pharmacyce.westernu.edu>. If you have any problems with this process, please contact Renee Cook at rcook@westernu.edu.

- Log in or create an account
- Create a profile (if not already done)
- Click on the submit link at the bottom of profile page
- Click on "Click Here to Register for Upcoming Courses"
- Click on "Delivering Medication Therapy Management Services" to register
- Click on Continue Registration at the bottom of the page (if you have a discount code, enter it into the box below the cost of the course)

CE Coordinator Contact Information

Renee Cook, Director of Professional Development and
Community Outreach

WesternU College of Pharmacy

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More WesternU College of Pharmacy **Continuing Education Information**

www.westernu.edu/pharmacy/outreach-events/continuing-education/