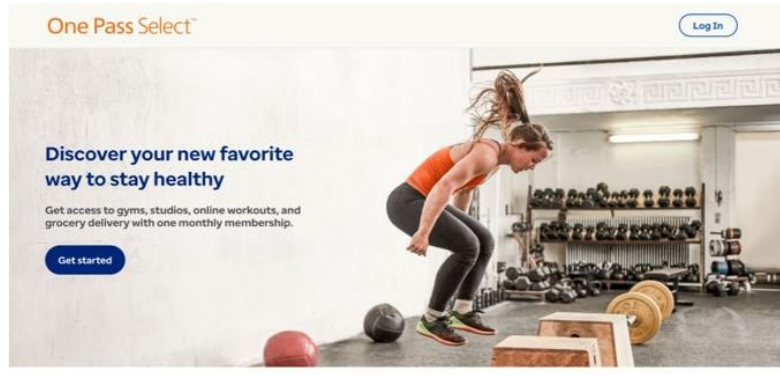


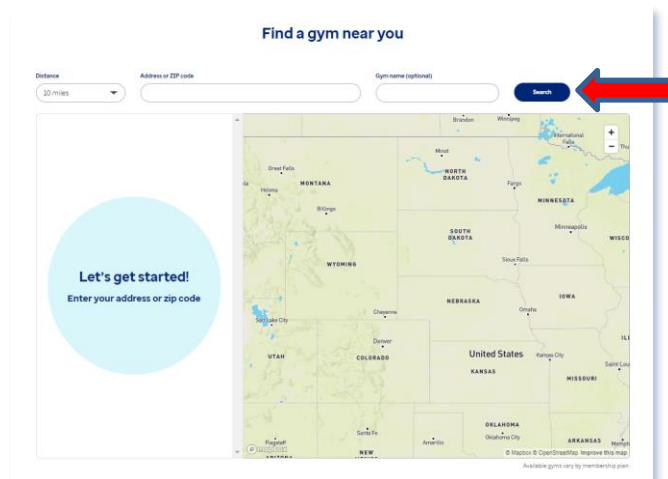
One Pass Select Member Experience Guide

Program Information

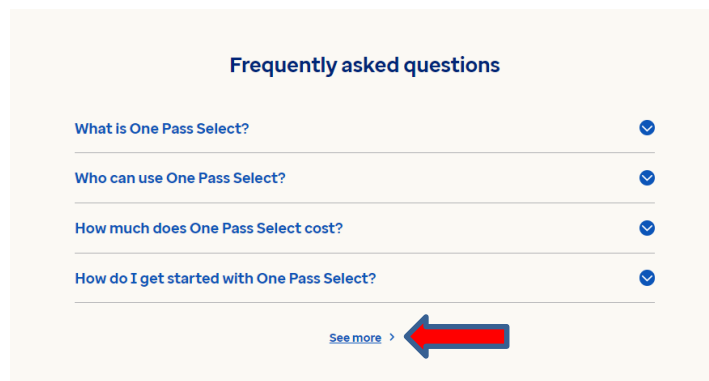
Member visits [OnePassSelect.com](https://www.onepassselect.com).



Member can view gyms by inputting address or zip code.

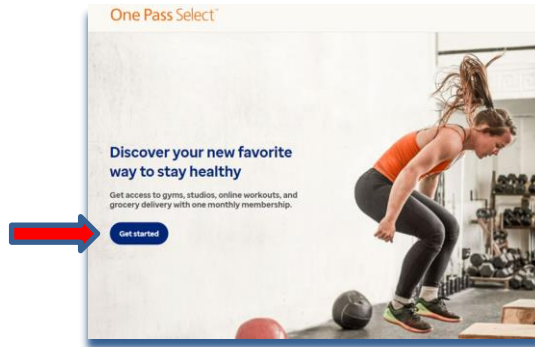


Member can view high-level FAQs at the bottom of the page and select "See more" to view all program FAQs.



Registration & Enrollment

Member clicks on the “Get started” button on the homepage.



Member is prompted to register for One Pass Select by creating a HealthSafe ID (HSID). The member will enter their first and last legal names, date of birth and Identification type (employer assigned ID, social security number or health plan member ID depending on their employer’s guidance). If the member already has an HSID, they will select “Sign In” at the top right corner of the screen and enter their HSID username and password.

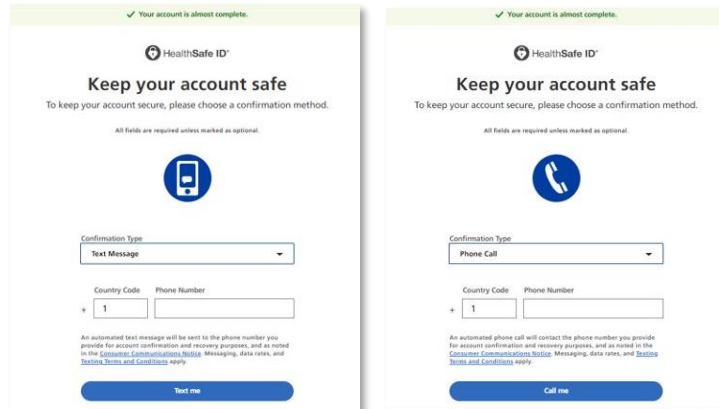
A screenshot of the One Pass Select registration form. The page title is "Let's get you registered" and it includes the instruction "Create your HealthSafe ID™ to help protect the security of your personal health information." The form fields include: First Name, Last Name, Date of Birth (mm/dd/yyyy), and Identification Type. Under Identification Type, there are three radio button options: "Employer Assigned ID" (selected), "Social Security Number", and "Health Plan Member ID". Below these is a text input field for the Employer Assigned ID. A "Continue" button is at the bottom. A red arrow points to the "Sign in" link at the top right of the page.

For WesternU: Enter your Student/Employee ID# in the "Employer Assigned ID" section. REPLACE the '@' with a '0' for example @01234567 would be 001234567

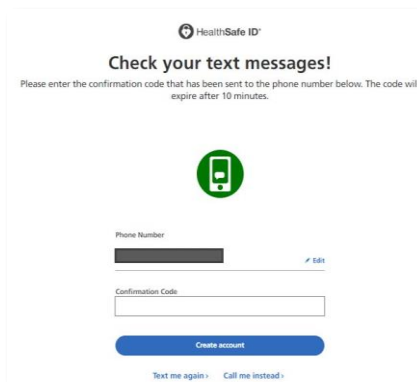
Once verified, member is prompted to set up a username, password, and email address. There will be two boxes for them to check, to remember their username and agree to the terms and conditions.

A screenshot of the HealthSafe ID account setup form. The page title is "Set up your account" and it includes the instruction "Create your HealthSafe ID™ account by completing the fields below." The form fields include: Username (with a "Create Username" button), Password (with a "Create Password" button), and Email Address (with a "name@domain.com" placeholder). There are two checkboxes: "Remember my username (Optional)" and "By selecting this checkbox, I have reviewed and agree to the Terms of Use, Privacy Policy and Consumer Communications Notice." A "Continue" button is at the bottom.

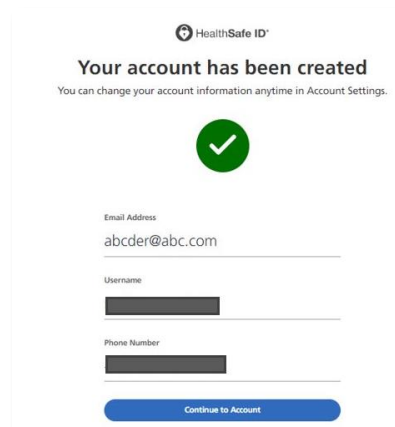
Next, they are prompted to keep their account safe (Multi Factor Authentication) by choosing to receive a code via text message or phone call. They will enter their phone number and select “Text me” or “Call me.”



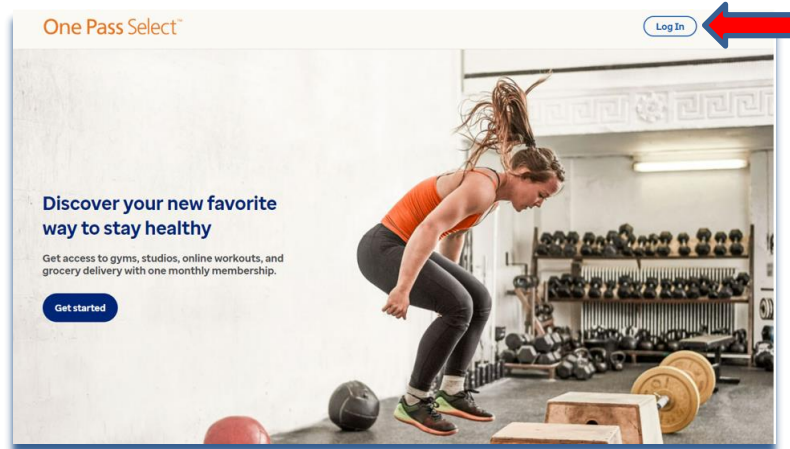
The member will receive the code via text or a phone call, enter the code into the space provided, and click “Create account.”



Their account has now been created and they click “Continue to Account.” The system may ask the member again for their username, password, and phone number to log into their One Pass Select account.



Once the members account is set up, during subsequent visits, they can click the “Log In” button on the top right corner of the [OnePassSelect.com](https://www.onepassselect.com) site and enter their credentials they registered with initially.



Once the member is logged in, they will be able to view the One Pass Select dashboard and the tiers available to them. They are also able to view the gyms near them as well as the online fitness partners available through One Pass Select.

Discover your favorite fitness routine

One Pass Select™

Get access to gyms, boutique fitness studios, and more with one monthly membership.

Ready to get started with One Pass Select?
Choose the plan that's right for you.

Digital	Classic	Standard	Premium	Elite
	TOP PICK		BEST VALUE	
\$10 / month + \$10 enrollment fee	\$29 / month + \$29 enrollment fee	\$64 / month + \$29 enrollment fee	\$99 / month + \$29 enrollment fee	\$144 / month + \$29 enrollment fee
Select Digital	Select Classic	Select Standard	Select Premium	Select Elite
Thousands of Online Fitness Classes	10,000+ Fitness Locations + Plus - Online Fitness Classes Grocery Delivery	12,000+ Fitness Locations + Plus - Online Fitness Classes Grocery Delivery	14,000+ Fitness Locations + Plus - Online Fitness Classes Grocery Delivery	15,000+ Fitness Locations + Plus - Online Fitness Classes Grocery Delivery

Find Gyms Near You



Online Workouts


Workout at home. Join live, online fitness classes and explore on-demand workouts.

[See all online fitness partners >](#)

Once the member chooses their desired tier, they will review the One Pass Select Subscription Terms and set up their credit card payment. Member will enter in their credit card information, billing address, email address. They will review the payment details, click the terms, and click “Purchase Membership” to complete enrollment.

Purchase Membership

For best results, please do not refresh this page.

**Premium**
14,000+ Fitness Locations
Online Fitness Classes • Grocery Delivery Change Tier

Important: One Pass Select Subscription Terms

By signing up, you are agreeing to the One Pass Select Subscription Terms.


Membership is instant, and you will be charged for the full current calendar month on the day you sign up.

On the 1st of each month, your payment method on file will be charged a recurring monthly membership fee at your chosen tier level, for the current month.

You may submit a cancellation request at any time. Because your One Pass Select membership is billed in advance, you must cancel at least 30 days in advance of your next billing date (1st of each month) for your cancellation to be effective at the end of the following calendar month. Cancellation requests received less than 30 days prior to the next billing date will be effective at the end of the second calendar month after you submit your cancellation.

[See One Pass Select Subscription Terms >](#)

Set Up Your Credit Card Payment



First Name *

Last Name *
Card Number *
Expiration Date *
Security Code *

Enter Your Billing Address

Street Address *

Apartment/Suite (optional)
City *
State *
Zip code *
Email Address *

Premium Membership Plan	\$99/ month
One-Time Enrollment Fee	\$29
Estimated Tax (Calculated via zip code)	\$0.00
Total	\$128.00 (plus applicable tax)

I have read and accept the One Pass Select Subscription Terms.

I agree to receive One Pass Select promotional communications.

Purchase Membership

Member Dashboard

Once the member purchases a membership, they will be able to see their new member code in the top left-hand corner of the screen. They can click "How to use code" for instructions on next steps. All One Pass Select partners will need the member's code to verify their eligibility and enroll them with a membership. They can print their code to bring with them to a participating facility or copy their code to use with a digital platform or home delivery partner. If they are utilizing their mobile device, they can also add their code to their Apple or Google Wallet.

One Pass Select

Dashboard Fitness Home Delivery

Welcome Fnfakgaqwlgh! [Manage Membership >](#)

Member code: B209728765

YOUR CODE NUMBER
B209728765
Use this unique code to access all your services.
[How to use code](#)
[Print Code](#)
[Copy Code](#)

Top Picks For You

2 of 2 | < >

FAMILY MEMBERSHIP
Sign your family up for One Pass Select
Stay healthy together! You can add your family members who are 18 and over to your One Pass Select account for a charge per member.
[Add Member](#)

HOME DELIVERY
Get the things you need from stores you trust.
Same-day delivery on groceries and essentials from stores you trust included in your membership. Get started with delivery to your doorstep.
[Learn More](#)

Browse Gyms and In-Person Activities [Saint Louis Park, MN...](#) [Change >](#)

Gyms Near You

[See all](#)

Pure Barre
5620 W 36th Street
St. Louis Park, MN 55416
0.28 mi away
(952) 378-1586
[Visit Pure Barre](#)
Please click our website link to register online. Membership includes 4 classes per...
[Read More](#)

Live 2 B Healthy - Menorah Plaza
4925 Minnetonka Blvd
St. Louis Park, MN 55416
0.82 mi away
(952) 653-3680
Group class only location. Live 2 B Healthy classes at this location are private and are...
[Read More](#)

LA Fitness
3555 S Highway 100
St. Louis Park, MN 55416
1.18 mi away
(763) 392-1802
[Visit LA Fitness](#)

Lenox Community Center
6715 Minnetonka Blvd
Saint Louis Park, MN 55426
1.2 mi away
(952) 928-6444

Your Member Code

Use your code to access all your services.

MEMBER CODE B209728765

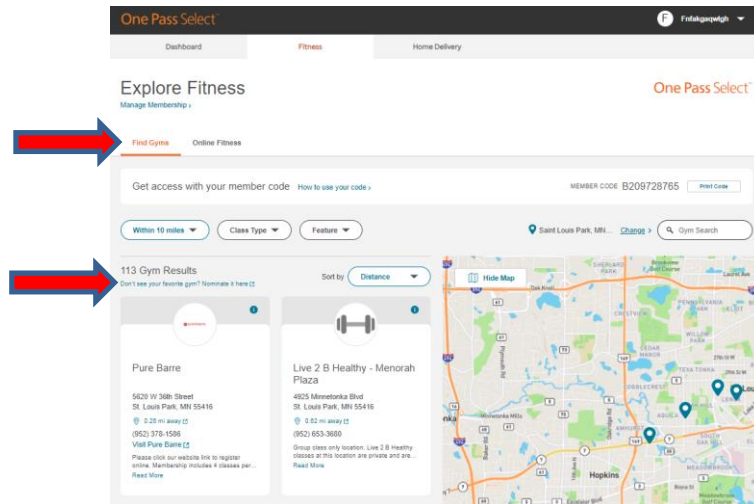
[Print Code](#) [Copy Code](#)

[Help Center & FAQs >](#)

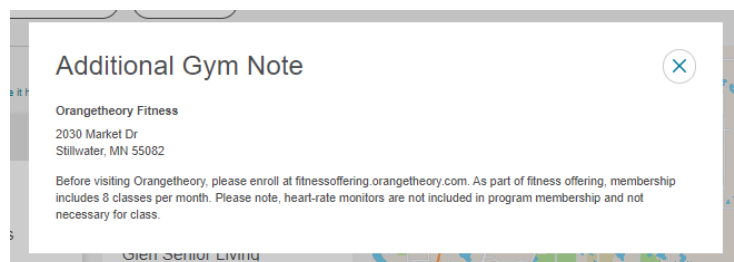
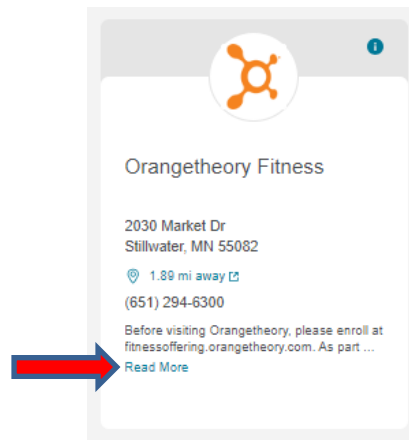
Fitness Locations
You must provide your Member Code at check-in. Some places require that you call or register online before you go. Check the details page for the location you want to visit.

Online Classes and Services
You'll need to enter your code when you set up your One Pass Select account, and each time you register for a new fitness location or service. After that, you can book classes and services directly through that location's site.

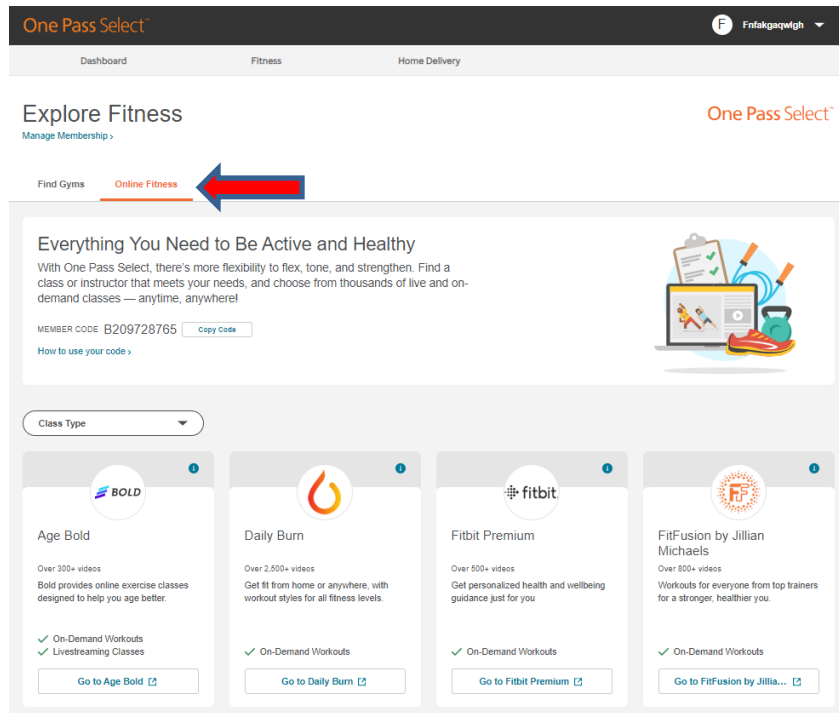
At the top of the page, they will see the Dashboard, Fitness and Home Delivery tabs if applicable. When they click on the “Fitness” tab they can browse the online fitness partners and gym partners that are available in their enrolled tier. Under “Find Gyms” the member can search for gyms in network by entering zip code, desired radius, class type and feature. Enrolled members can also nominate a facility to join the One Pass Select network, by clicking “Don’t see your favorite gym? Nominate it here” and completing the form.



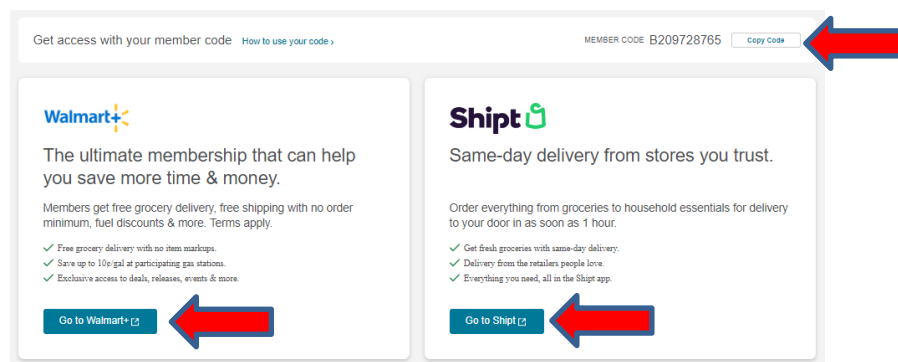
Any facility or membership details will display on the facility’s tile, the member may need to select “Read More” to view the entire note. For example, class-based studios (like Orangetheory Fitness) will oftentimes offer One Pass Select members a class-based membership and the details would be noted on the tile.



Under “Online Fitness” the member can view all the partnered digital platforms. Members can enroll with as many online fitness partners as they would like. They can click to copy their code for easy enrollment. Once the member selects a platform, they will be prompted for their member code as well as any other additional information required for enrollment. The initial registration process must be completed through the One Pass Select member portal to activate the benefit, thereafter the member can go directly to the platform’s app or website to log in.



If applicable, under “Home Delivery” members can view our partners Shipt and Walmart+. They can enroll with both Shipt and Walmart+ memberships. They can click to copy their code for easy enrollment, then select “Go to Walmart+” or “Go to Shipt.” They will be prompted for their member code as well as any other additional information required for enrollment. The initial registration process must be completed through the One Pass Select member portal to activate the benefit, thereafter the member can go directly to the platform’s app or website to log in.



Members can go to “Manage Membership” located at the top of their screen, under their name to manage their account.

The screenshot shows the One Pass Select dashboard. At the top, there is a navigation bar with the One Pass Select logo on the left and a user profile icon labeled 'F Fnfakgaqwgh' on the right. Below the navigation bar are three tabs: 'Dashboard', 'Fitness', and 'Home Delivery'. The main content area features a large 'Welcome Fnfakgaqwgh!' message with a 'Manage Membership >' link highlighted by a red arrow pointing to it from the left. To the right of the welcome message is the One Pass Select logo. Below the welcome message, there are three main sections: 'Member code' with the code B209728765 and 'Print Code'/'Copy Code' buttons; 'Top Picks For You' with 'FAMILY MEMBERSHIP' and 'HOME DELIVERY' options, each with an 'Add Member' or 'Learn More' button. The page number '2 of 2' is visible in the top right corner.

Under “Manage Plan” members can upgrade or downgrade their tier, which will go into effect on the next billing date (1st of the month). Right below is the ability to cancel their membership. They can also click “Edit” to update their credit card information. Right below is the ability to view their invoices.

The screenshot shows the 'Manage Plan' page. On the left, under 'Your Plan Benefits', there is a 'Premium' tier with benefits: '14,000+ Fitness Locations', 'Online Fitness Classes', and 'Grocery Delivery'. The main content area is titled 'Membership Information' and includes: 'Member Code: B209728765' with 'Print Code' and 'Copy Code' buttons; 'Membership Plan: Premium' with a 'Manage Plan' button highlighted by a red arrow, and a 'Cancel membership >' link; 'Payment Information' showing 'visa ending in 1111', 'Next Payment: \$99 (plus applicable tax) on February 1, 2024', and an 'Edit' button highlighted by a red arrow; and 'User Communication Authorizations' with two checked boxes: 'I have read and accept the Optional Marketing Authorization for One Pass Select' and 'I agree to receive One Pass Select promotional communications.' Below this is a 'Family Memberships' section with an 'Add Family Member' button. A 'View Invoices >' link is also present at the bottom right of the membership information section.

Family Memberships

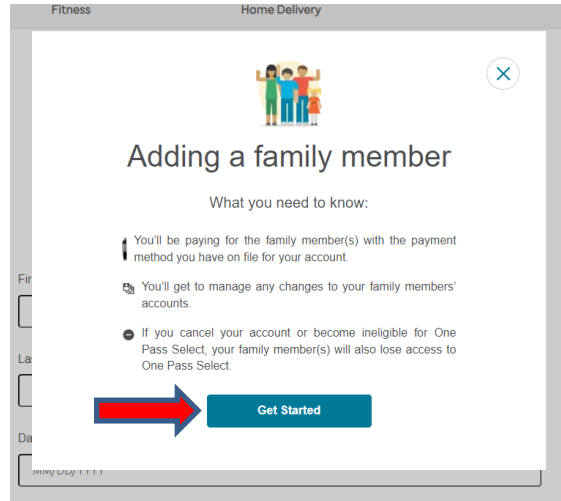
Within “Manage Membership” members can add family and friends (18 years or older) onto their account. They do not need to be household members or on the primary member’s medical plan.

The screenshot shows the 'Manage Membership' interface. On the left, under 'Your Plan Benefits', there is a 'Premium' membership with benefits: 14,000+ Fitness Locations, Online Fitness Classes, and Grocery Delivery. The main area, 'Membership Information', displays the Member Code B209728765, Membership Plan Premium, and Payment Information (visa ending in 1111, Next Payment: \$99). Below this are User Communication Authorizations with two checked boxes. At the bottom, the 'Family Memberships' section includes the text 'Add family members who are 18 and over to your One Pass Select account at a 10% discount per member.' and an 'Add Family Member' button, which is highlighted with a red arrow.

Members can also add family members from their Dashboard, a Family Membership tile displays under “Top Picks For You.”

The screenshot shows the One Pass Select dashboard. The top navigation bar includes 'Dashboard', 'Fitness', and 'Home Delivery'. The main content area is titled 'Welcome Fnfakgaqwlgh!' and features a 'Manage Membership' link. Below this, the 'Top Picks For You' section displays three tiles: 'YOUR CODE NUMBER' (B209728765), 'FAMILY MEMBERSHIP' (Sign your family up for One Pass Select), and 'HOME DELIVERY' (Get the things you need from stores you trust). The 'FAMILY MEMBERSHIP' tile includes an illustration of a family and an 'Add Member' button, which is highlighted with a red arrow.

The member will select “Add Family Member” or “Add Member” and a pop-up will display that provides more details regarding adding a family member.



The member will enter their family or friend’s first and last legal names, date of birth, relationship to the member, and email address. Click “Continue.”

A screenshot of a web form titled "Add Family Member" with the sub-heading "First, we'll need their basic information". The form contains five input fields: "First Name *", "Last Name *", "Date of Birth (Must be 18 years or older) *" with a placeholder "MM/DD/YYYY", "Relationship *" with a dropdown menu showing "Select...", and "Email Address *". At the bottom of the form are two buttons: "Cancel" and "Continue". A red arrow points to the "Continue" button.

They will be prompted to select the family or friend's tier; it does not have to be the same as the primary member. Family memberships receive a 10% discount off tier prices and do not have an enrollment fee to join One Pass Select.

[Back](#)

Choose Their Membership Tier

Select a new tier for your family member.

Digital	Classic <small>TOP PICK</small>	Standard	Premium <small>BEST VALUE</small>	Elite
\$9 / month + \$40 \$0 enrollment fee	\$26.10 / month + \$29 \$0 enrollment fee	\$57.60 / month + \$29 \$0 enrollment fee	\$89.10 / month + \$29 \$0 enrollment fee	\$129.60 / month + \$29 \$0 enrollment fee
Select Digital	Select Classic	Select Standard	Select Premium	Select Elite
Thousands of Online Fitness Classes	10,000+ Fitness Locations - Plus - Online Fitness Classes Grocery Delivery	12,000+ Fitness Locations - Plus - Online Fitness Classes Grocery Delivery	14,000+ Fitness Locations - Plus - Online Fitness Classes Grocery Delivery	15,000+ Fitness Locations - Plus - Online Fitness Classes Grocery Delivery

Once the member selects the tier for the family or friend, they will be able to review and pay. The family membership will bill to the primary member's card on file. The member can review the Subscription Terms and then click "Add Family Member."

Review and pay

Classic
10,000+ Fitness Locations
Online Fitness Classes • Grocery Delivery

Add Family Member **\$26.10 / month**

Due Today **\$26.10 + Tax**
You'll get an email with this member's monthly bill.

☑ Visa ending in 1111

The fee above will be charged to your designated payment method immediately and membership will be effective immediately. By clicking "Add family member," you agree that the Subscription Terms will continue to apply to your One Pass Select membership.

[Cancel](#) [Add Family Member](#)

Success! Family member has been added!

Your family member is now on your One Pass Select account. We've sent them an email with their unique member code and a link to their One Pass Select experience.

[Continue](#)

Once complete, the family membership will display within “Manage Membership” for the primary member. The primary member can edit the family or friend’s info, upgrade or downgrade their tier, as well as cancel their membership.

Your Plan Benefits

Premium

- 14,000+ Fitness Locations
- Online Fitness Classes
- Grocery Delivery

Membership Information

Member Code
B209728765
Use this unique code to access all your services. [How to use your code](#)

Membership Plan
Premium

Payment Information
visa ending in 1111
Next Payment: \$125.10 (plus applicable tax) on February 1, 2024
Includes: Family + Primary Membership and \$0.00 One Pass Credit

User Communication Authorizations

- I have read and accept the [Optional Marketing Authorization for One Pass Select](#)
- I agree to receive [One Pass Select promotional communications](#).

Family Memberships
Add family members who are 18 and over to your One Pass Select account at a 10% discount per member.

Member Name	Member Code Number	Membership Tier	Monthly Cost
John Smith	B272388265	Classic	\$26.10

The family member will receive an email with their member code and instructions to get started.

One Pass™

Welcome to One Pass

Congratulations on being registered for One Pass™. To start accessing fitness locations nationwide and convenient online classes, just enter your unique member code, A294829206.

Over 15,000 fitness locations
Choose from a large, nationwide network of gyms and fitness locations, from leading national brands to local boutique studios.

Over 35,000 online fitness classes
Join convenient on-demand and livestreaming fitness classes. Get guidance with our customizable workout builders, too.

[Get Started](#)

Just enter code A294829206 to access One Pass.

The family member will be directed to the login page where they will provide the One Pass Select member code that was provided in the email. They will check the terms & conditions box and click “Submit.”

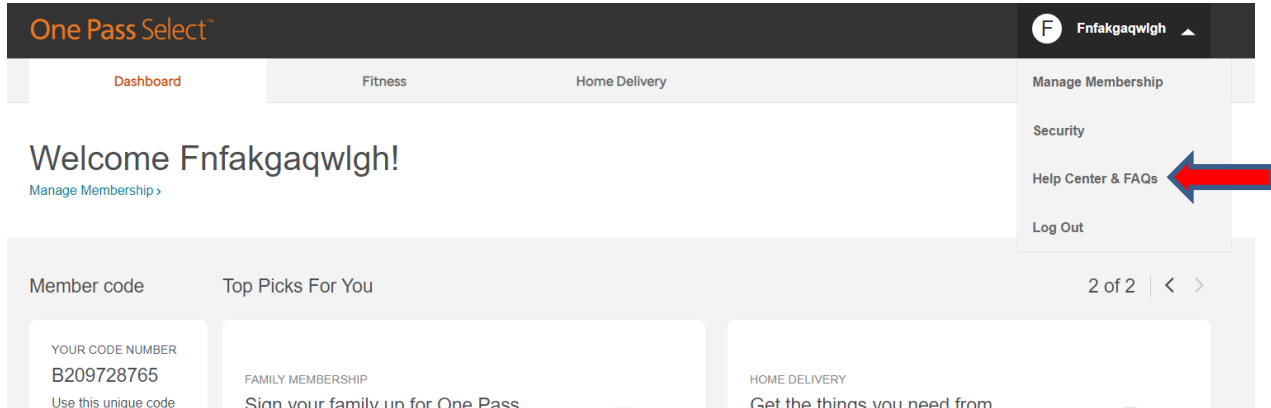
The screenshot shows a login page for a family member. At the top, it says "One Pass™" and "Welcome Family Member". Below that, it asks the user to "Enter your member code to get started with all your One Pass benefits." There is a text input field for the "Member Code". Below the input field is a checkbox with the text "I agree with the [Terms of Service](#) and [Privacy Policy](#)." A note below the checkbox states: "Note: The account owner must be the one to call customer support about any questions related to a family member's account." At the bottom, there is a blue "Submit" button with a red arrow pointing to it from the right.

The family member will enter the One Pass Select family member experience. The experience is the same as the primary member but will not have the ability to view the “Manage Membership” page. All changes to the family membership must be completed by the primary member.

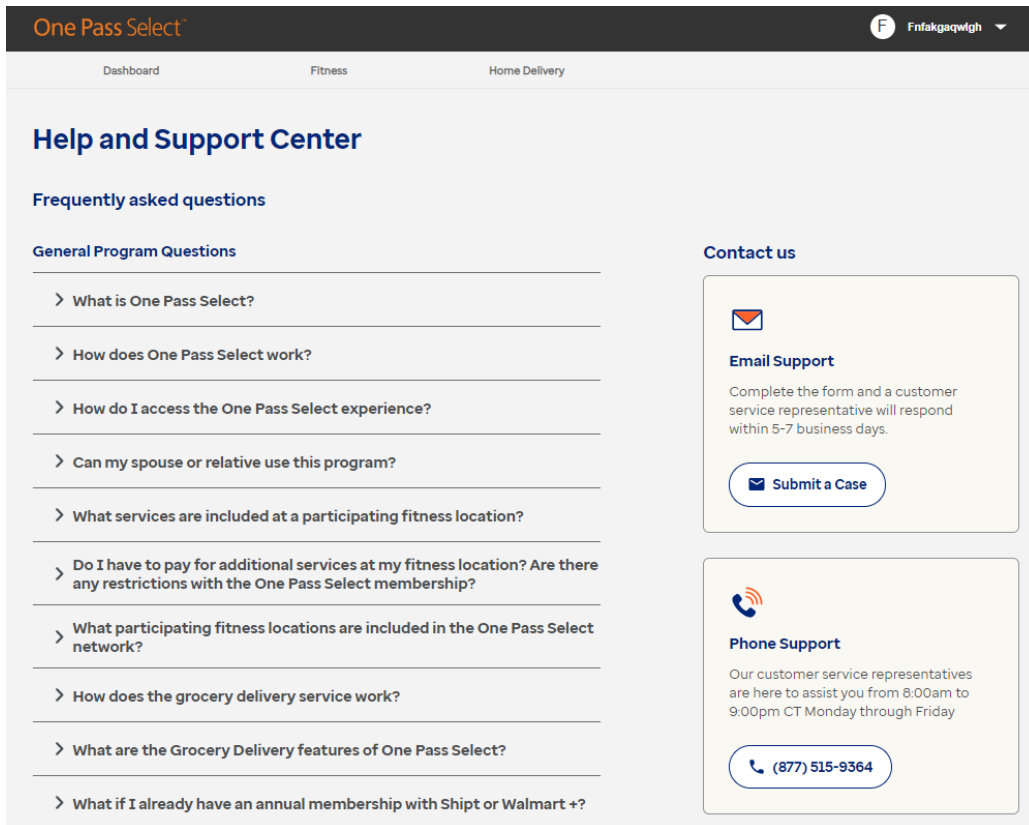
The screenshot shows the One Pass Select dashboard for a family member. At the top, there are navigation links for "Dashboard", "Fitness", and "Home Delivery". The main heading is "Welcome to One Pass!" with the "One Pass Select™" logo on the right. Below the heading, it says "Check out all the services available to you." The member code "B272388265" is displayed. The dashboard is divided into two main sections: "Member code" and "Top Picks For You". The "Member code" section shows the code "B366519395" and instructions on how to use it, with buttons for "Print Code" and "Copy Code". The "Top Picks For You" section features a "HOME DELIVERY" promotion with the text "Get the things you need from stores you trust." and "Same-day delivery on groceries and essentials from stores you trust included in your membership. Get started with delivery to your doorstep." There is a "Learn More" button and an image of a grocery basket. At the bottom, there is a section titled "Browse Gyms Near You" with a search bar that says "Provide your address or zip code to help us find services near you."

Help Center & FAQs

Members can click on their name in the top right-hand corner of their experience and select “Help Center & FAQs.”



Members can view FAQs and contact customer service. (Holidays observed by customer service: New Years Day, MLK Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving, Christmas Day)



One Pass Select FAQs - <https://www.OnePassSelect.com/faqs>