

1. What should I do first?

First, you should read the enclosed “Next Steps” document and follow it closely. There, you will find time-sensitive next steps to consider.

2. I’m an international student. What should I do?

Visa information will be sent to your WesternU email address after it has been set-up, typically two weeks after we receive your enrollment deposit.

3. How do I set-up my WesternU email account?

Directions for setting up your WesternU email account will be forwarded to you after your enrollment deposit has been received.

4. How Where do I send Vaccinations?

Please send all records of Vaccination/Immunization to the Student Employee Health Center. Email: [stu.emphealth@westernu.edu](mailto:stu.emphealth@westernu.edu); phone: 909-706-3870, fax: 909-706-3785.

5. Where/how will WesternU communicate necessary action items for accepted students?

Through your new WesternU email account, make sure to check this email frequently.

6. Why is there a hold on my account? (for students with pending coursework)

Holds will be there until official transcripts are received. Fall and Winter transcripts must be received by March 31<sup>st</sup>, Spring transcripts by June 1<sup>st</sup>.

7. When does animal related experience have to be completed?

July 1<sup>st</sup> of planned year of matriculation. A form to update your hours will be sent to you by email.