



## Accommodations and Resource Center (AARC) Student Satisfaction Survey

**To help us serve you better, we are requesting your responses to the following questions. This should take no more than a few minutes of your time.**

***THIS SURVEY IS ANONYMOUS***

Please click on the number you consider to be most appropriate, with 1 being the lowest (strongly disagree) and 5 being the highest (strongly agree)

### **Section 1 - Front Office Services**

I was made to feel welcome by the AARC front office staff.

Strongly Disagree					Strongly Agree
1	2	3	4		5

Front office staff was knowledgeable in answering my questions.

Strongly Disagree					Strongly Agree
1	2	3	4		5

Front office staff was helpful in scheduling:

Strongly Disagree					Strongly Agree
1	2	3	4		5

- Appointments

- Test Accommodations

Any comments and/or suggestions?

## Section 2 - Advising

I was able to schedule appointments in a timely manner

Strongly Disagree

1

2

3

4

Strongly Agree

5

I received appropriate and helpful advising

Strongly Disagree

1

2

3

4

Strongly Agree

5

This advising has contributed to my academic success

Strongly Disagree

1

2

3

4

Strongly Agree

5

AARC staff were sensitive to my disability-related concerns

Strongly Disagree

1

2

3

4

Strongly Agree

5

Any comments and/or suggestions?



## Section 4 - Alternate Text

Did you use alternate text services? (for example, textbooks on CD or eText)

Yes                      No

*If yes, please answer the questions below. If no, go to Section 5.*

The alternate text was:

Strongly Disagree                      Strongly Agree  
1                      2                      3                      4                      5

- Made available in a timely manner
- Of satisfactory quality

I am knowledgeable about how to use alternate text

Strongly Disagree                      Strongly Agree  
1                      2                      3                      4                      5

My professors identified the course textbooks in a timely manner

Strongly Disagree                      Strongly Agree  
1                      2                      3                      4                      5

Alternate text contributed to my academic success

Strongly Disagree                      Strongly Agree  
1                      2                      3                      4                      5

Any comments and/or suggestions? \_\_\_\_\_

